

Warranty Terms

RESIDENTIAL, COMMERCIAL AND LIGHT INDUSTRIAL BUILDINGS WARRANTY FOR THE AUSTRALIAN MARKET

COLORCOTE® Zinacore™ metal products used in the manufacture of RESIDENTIAL, COMMERCIAL AND LIGHT INDUSTRIAL BUILDINGS for Atmospheric Category ISO 1-3 will perform as follows:

Area	Application	Environment (ISO CAT) / Years up to	
		1-3	
Residential Commercial Light Industrial	Roof	Paint	20 Yrs
		Perforation	30 Yrs
	Walling	Paint	15 Yrs
		Perforation	15 Yrs
Rain Water Goods	Gutters, Downpipes and Fascias	Paint	20 Yrs
		Perforation	20 Yrs

The product/s covered under this warranty are subject to normal wear and tear, which may include fading, chalking and dirt collection. Minor white corrosion may appear at unwashed tension bends or cut edges. This is a natural weathering consequence and does not constitute a failure of the coating system. Testing to determine coating performance will be in accordance with the methods described in Australian Standard AS1580 and will be conducted by Pacific Coilcoaters (or its representative). The Environmental classifications are described in AS/NZS 2728:2013.

Warranties are issued by Fletcher Steel Limited, trading as Pacific Coilcoaters.

Please note this warranty is subject to the following terms and conditions:

- The product being warranted must be that recommended by Pacific Coilcoaters, through their online warranty enquiry service or other written advice, to ensure the correct product for the environment and application has been used
- The below Maintenance Schedule must be strictly complied with and documented. Failure to comply with the attached Maintenance Schedule requirements may result in the warranty being voided at our discretion.
- The installed pitch of the roof must be equal to or greater than 5° for corrugated, or the minimum recommended for the profile used.
- This warranty only extends to product/s which are coated with the ColorCote® paint system and which have been coated and supplied by Pacific Coilcoaters. No downgraded product is covered by this warranty.
- To the maximum extent permitted by law, in addition to and without excluding any legal rights a customer may have under the Australian Consumer Law or otherwise which cannot be excluded or modified at law, Pacific Coilcoaters excludes liability (whether statutory, contract or tort) for any indirect loss, loss of profits, expectation loss, consequential or any other incidental loss or costs, special damage or loss of any kind whatsoever (including, but not limited to, damage caused by leaks)
- Pacific Coilcoaters expressly disclaims and will not be responsible for any other warranty issued by any other party in respect of any component of your ColorCote® pre-painted metal roof or the specification, design, manufacture or installation thereof. All claims under warranties issued by third parties must be directed to those third parties.
- Failure of the product, in whole or in part, due to one or more of the following causes is NOT covered by this warranty:
 1. Collapse or movement of the structure on which the roof is mounted or any removal or weakening of the roof's supports or foundations.
 2. Failure to comply with the Maintenance Schedule.
 3. Physical damage during or after installation, including scratching, contact with other metal items, incorrect installation of external objects such as air-conditioning units, PV/solar energy systems and failure to remove swarf.
 4. Failure to transport, handle, store, install or maintain the product in accordance with recommendations given by Pacific Coilcoaters.
 5. Use of incorrect fasteners or failure to replace corroded fasteners
 6. Attack from chemical or other agents, fumes, solids or liquids other than direct rain or run-off falling onto the product under warranty.
 7. Contact with, or runoff from, copper or other metals likely to cause cathodic reactions, or with acidic, alkaline, or similar corrosive substances, chemical agents, green or wet timber or treated timber.
 8. Contact with soil, ash, fertilizer, moisture retaining substances, or sunscreen
 9. Corrosion arising from lapped areas of end-lapped sheets.

10. Corrosion from the underside of the ColorCote® material, as a result of high humidity, condensation or pollution from within the building.
11. Water entrapment or ponding for any reason.
12. Any acts or omissions on your part or on the part of paint suppliers, metal producers, rollformers, fabricators, builders, subcontractors, architects, specifiers or any other party excluding Pacific Coilcoaters.
13. Incorporation of the ColorCote® product into, or use in connection with, roofing or cladding materials manufactured by someone other than Pacific Coilcoaters.
14. Application of post paint treatments or systems unless expressly recommended by Pacific Coilcoaters.
15. Any abnormal natural phenomena or act of god including, without limitation, earthquakes, fires, floods, tornadoes, storms, hurricanes, lightning, strong winds, heavy hail, volcanic activity or the build-up of snow or other natural substances.

ColorCote® product must be installed in strict accordance with, in order of preference, all applicable industry standards and the Building Code of Australia current at the date of installation, including SA HB 39:2015.

Pacific Coilcoaters (or its representative) and/or the roofing manufacturer reserve the right to inspect a building prior to issuing of the warranty and/or to inspect and conduct tests as necessary at any time after a claim is made under this warranty and accordingly have access to the property.

If your ColorCote product has failed to perform as warranted, then a claim in writing, specifying in what respect the product has failed to perform, must be made within the applicable warranty period to Selection Steel Pty Limited as representative for Pacific Coilcoaters. Pacific Coilcoaters' liability in respect of any defect appearing in your ColorCote® pre-painted metal product is limited solely to the replacement of roofing materials or repainting in accordance with the above warranty at Pacific Coilcoaters discretion and subject to these warranty terms and conditions. All claims must be accompanied by the site specific warranty document, and must be made within two months of the defect coming to your attention. If any ColorCote materials are replaced or repainted in satisfaction of the warranty obligation, the above warranty will apply to those replacement or repainted materials but only for the unexpired portion of the original warranty period.

Minimum Maintenance Requirements

1. Washing of naturally unwashed areas every 6 months.
2. Removal of debris from gutters every 6 months.
3. Any noticeable build up of salt deposits and/or other contaminants are removed when identified.

Note: This document is an example only. Specific warranty periods are determined by Pacific Coilcoaters and may vary according to location and design. To obtain a site specific warranty, please visit Colorcote.co.nz